



Put Your Customer in the Driver's Seat with eConnect Customer Portal



Empower your customers, automate transactions, deliver superior support, and increase revenue with Datanational's eConnect Portal for PRMS.



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PRMS eConnect Customer Portal

Empower your customers

Utilizing on-demand online ordering, order inquiry, shipment tracking, and stock availability functions within the portal, your customers will be kept informed on their own schedules.

Automate customer transactions

eConnect provides the opportunity to move phone and fax orders to an automated solution that is available during all hours your system is up and running.

Deliver superior support

eConnect makes it simple for your customers to inquire on their past and current orders, without having to place a call. The portal allows your business to be available to customers around the clock.

Increase revenue

Focus your resources on solutions that will increase your top-line revenue growth by providing improvements to customer service in order to create new sales opportunities.

Connect Now... With eConnect



This solution is likely the easiest win to get eBusiness up and running quickly, and immediately contributing to your bottom line. There is a significant financial justification, as phone and fax orders and shipment inquiries are very labor intensive transactions.

It is more important than ever to deliver superior customer service at a reduced cost. In order to maintain your competitive edge, you need to accommodate your customers, trading partners, sales representatives and customer service in today's 24/7 marketplace. Automating your customer transactions and providing these functions during a wider range of hours increases top line revenue and decreases labor costs.

The Datanational Advantage

Datanational's eConnect Customer Portal for PRMS is a Java-based eBusiness front-end to PRMS that can reside on one of your servers or on a web server that is hosted and managed around the clock by Datanational's technical support team.

Our product specialists have worked with many versions and releases of PRMS for nearly twenty years. Our proven project methodology has been highly successful in our PRMS eBusiness projects. Our experience, a diverse skill set and hands-on approach with PRMS provide us with the ability to successfully deliver projects based on your specific needs.



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