



# Take Control of Your PRMS Implementation

with Datanational's System Management and Hosting



Increase uptime and reliability and reduce the total cost of operation with Datanational's System Management and Hosting for PRMS.



IT Solutions for Business  
Your leading provider for Enterprise Software Solutions

# PRMS System Management and Hosting

Since our incorporation in 1979, our experience with IT infrastructure and system support enables us to provide you with reliable and cost-effective solutions to deliver systems, facilities and bandwidth on demand, along with 24/7 expert system management.

Our data center, or one of our partners' colocation sites, will provide a managed physical environment, suitable for operation of the hardware to meet with the stated system availability target. This facility will provide appropriate security, redundant power supplies, backup UPS and a generator. A high-speed IP Internet connection providing dedicated bandwidth with expansion on-demand up to 100MB is provided, along with a managed firewall solution. Datanational will provide options for System Management Services and an Operations Help Desk to answer and respond to system related calls during the selected support time frames.

## 24/7 System and Application Support

- Help Desk Operations
- System and Application Monitoring
- Technical System Support Services
- Network Support Services
- Cross Platform Operating System Support

## Business Continuity and Recovery Solutions

- Warm Site Solutions
- Cold Site Solutions
- Assisted Disaster Recovery Services

## High Availability Solutions

- Mirrored System Implementation
- Colocated Mirrored Systems
- Vision iTera HA
- Double-Take for Windows



# The Datanational Advantage

The Datanational product specialists have worked with the PRMS product for nearly twenty years. During this time, we have developed significant areas of expertise with PRMS. Our years of experience, diverse skill set and hands-on approach with PRMS provide us with the ability to successfully deliver projects based on our customers' specific requirements.

Datanational Corporation has earned a reputation for excellence in servicing mission-critical business application systems. We have a strong long-term client base, willing to provide reference to our capabilities. Familiarity with existing systems provides us with the ability to offer more effective and customized High Availability (HA) and Disaster Recovery (DR) solutions. With our broad knowledge of PRMS, we can also provide business application support.



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