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PRMS has proven to be a suitable and reliable ERP system for many companies. Instead of spending 6 or 7 figures to implement a new ERP system, many PRMS companies have been investing in filling the gaps that are specific to what their businesses require. This includes eBusiness capabilities, workflow automation, automated data collection and scanning, user interface enhancements, etc. Our clients have been placing their trust in us for many years because we deliver great results.

Datanational Corporation has focused on supporting our enterprise customers since our incorporation in 1979. We have concentrated on support of the PRMS software, and successfully delivered PRMS projects and support services with our hands-on, roll-up-the-sleeves-and-get-it-done approach.

We are a projects-based company, not simply work oriented. We engage in a project, complete it to your satisfaction and go away until we are called back for another project. We can best be used as your expandable IT staff for any projects that you deem appropriate. We can also provide 24/7 application support and management of your PRMS environment.

It is our diversity of skill sets that we bring to the table for the duration of our long-term relationship that clearly differentiates us from other "consulting" companies. We will work hard for your success project after project, support call after support call. We are practical problem solvers. We make customer challenges, our challenges. We are more than just a PRMS Service Provider; we are your Technology Partner.



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### Automated Data Collection

The simplification of the scanning operation is critical to the business function. It's all about workflow. Our RF programs are built to emulate the workflow of the actual business process. They run live on your IBM System i and work on line with PRMS, using your existing business rules built into PRMS.



### Disaster Recovery

Datanational's System Recovery Services provide a highly customized IT Service to load and test a recovered system and establish remote connectivity across the internet for full blown testing of the System Recovery process, while your staff remain in control of day-to-day system operations at their existing locations.



### Consulting and Training

We offer business process and application consulting services to the PRMS client base. We often find that there are features and functions available in your software that can be implemented more efficiently to support the changing needs of your business. We also conduct net change and module-specific training and education.



### EDI Management & Support

Datanational is an EDI Solution Provider specializing in the implementation and integration of EDI software with PRMS. Our many years of hands-on experience with EDI includes the complete implementation of various EDI software, from installation, to data mapping, to trading partner testing, to EDI process documentation and live support.



### eConnect Portal

With our eConnect portal solutions, eBusiness is made simple. Integrated with PRMS, our eConnect Customer Portal provides on line ordering, inquiries and shipment tracking for your customers. eConnect Supplier Portal automates the workflow of your PO management process with your suppliers, including PO acknowledgments, PO updates, shipment reporting and one-scan receiving of supplier shipments.



### eQuoting

Our web-based quoting solution is designed to save you time and money by replacing your current manual processes for entering and maintaining customer quotes. Using the standard web development tools, we interface the web-based front end application with the appropriate PRMS files, providing a centralized, automated quoting solution for your company.



### Help Desk / App. Support

Datanational offers a help desk service to provide as-needed support and troubleshooting to support your PRMS implementation. Our specialists can provide application support during your normal operating hours and we also have a system management and monitoring service to provide around-the-clock monitoring and support of your business system operation.



### System Mgmt. & Hosting

Datanational has the expertise to manage and maintain the globalization of our customers' computer system requirements, providing increased uptime and reliability, while reducing the total cost of managing and monitoring of these systems. We have invested in the business infrastructure to deliver systems, facilities and bandwidth on-demand.



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